



MyDBA

Your data in professional hands



Outsourcing

A risk, cost & service comparison



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A presentation by MyDBA showing the comparison between outsourcing and permanent employees



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Overview

Types of Outsourcing

Employee Hidden Costs

Employee Risks

Outsourcing Risk reduction

Outsourcing Cost reduction

Comparison Tables

Risk-Cost Cycle



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Type of Outsourcing

1. Complete Outsourcing
2. Co-managed Outsource
3. Backup/Resource seconding service
4. Selective Outsourcing



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Employee hidden costs

1. Placement Agency Fee
2. Annual/Sick/Compassionate/Study leave
3. Training Costs and training absence
4. Overtime Hours/Standby Allowance
5. Computer/Office Furniture/Stationary/Bus cards
6. Parking/Telephone/Software Licenses



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Employee risks

1. Unknown resource
2. Non-performer
3. Personality clashes with others
4. Resignation risk/key resource risk
5. System damage – accidental/malicious
6. Termination problems



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Outsourcing Risk reduction

1. SLA/OLA
2. Contractual accountability
3. Certified Technicians
4. Vested interest in service delivery
5. No loss of service from leave or training
6. No resignation/key resource risk
7. Site knowledge retention



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Outsourcing Cost reduction

1. No placement agency fees
2. No adverts/interviews/assessments
3. No training costs
4. No equipment/telephone/office costs
5. No annual, sick or compassionate leave



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Comparison Tables

Risk							
	Service Level Agreement	24x7 Help Desk	Liability	Resignation	Key Resource	Sick and Annual leave disruption	Proven Database Solutions
Employee	No	No	None	High	High	Yes	No
MyDBA	Yes	Yes	Legal	None	None	No	Yes

Risk cont.						
	Experience	Monitoring and Alerting	Knowledge Retention	Unknown Resource	Cross-pollination of Skills	Specialist Skills
Employee	Limited	No	No	Yes	No	No
MyDBA	Vast	Yes	Yes	No	Yes	Yes



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Cost					
	High Skills	Monthly Cost	Agency Fees	Training	Company Benefits
Employee	High Cost	Yes	Yes	Yes	Yes
MyDBA	Low Cost	Yes	No	No	No



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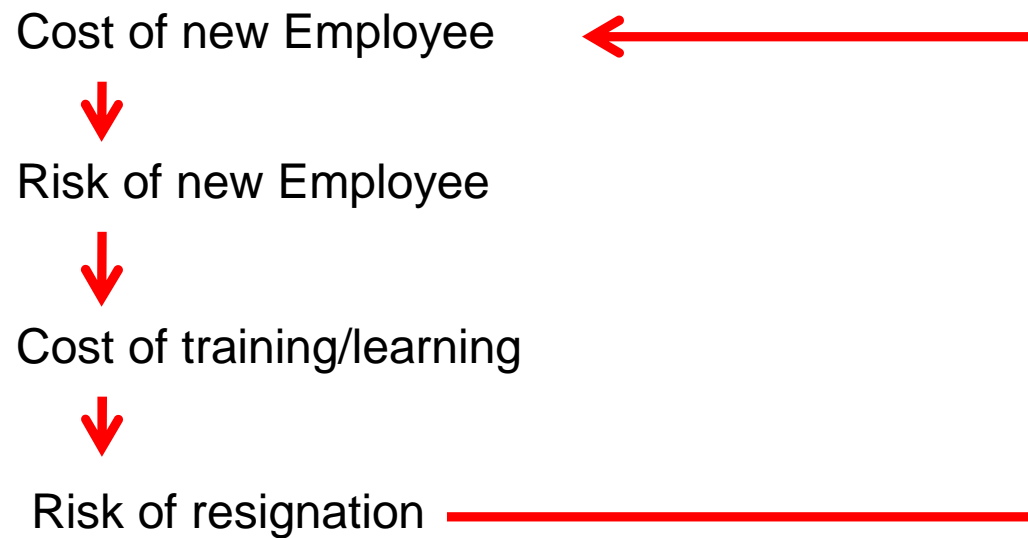
	Service				
	Scalability	Site Documentation	Access to Other Services	Project based	Service Termination
Employee	No	No	No	No	No
MyDBA	Yes	Yes	Yes	Yes	Yes



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Risk-Cost Cycle





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MyDBA is an Oracle Gold Partner Specialized in the following:

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MyDBA Outsourcing Services

For more information on MyDBA's Outsourcing services please contact us on:



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